



Making health care easy for all

Amazon Care is a U.S.-based service that seamlessly connects virtual care, in-person care in select cities, and care coordination to make access to quality health care more convenient for your employees and their families.



Increase engagement

Improve wellness and productivity across your workforce and reduce the costs of absence due to the health issues. Care has a rating of 4.9/5 on “likelihood to use the service again” as of September 2021 based on after-visit surveys.



Attract and retain employees

73% of U.S. workers consider health benefits when choosing a job. Chatting or texting with a doctor or nurse practitioner was identified by 77% of the respondents in a recent [EHIR report](#) as the most important feature they prioritize in a care solution.



Simplify access to care

Our easy-to-use app allows employees to interact with clinicians and keep track of all notes and follow-up appointments. Amazon Care has an overall satisfaction rate of 4.8/5 and a 4.7/5 “frustration-free” rating as of September 2021 based on after-visit surveys.

Let's work together to make health care easy for your employees and their families.

Connect with us at amazon.care/for-employers

True patient-centric health care

Care can treat episodic concerns like stomach pain, fever, cold and flu symptoms; on-going concerns like high-blood pressure, back pain, diabetes, mild to moderate anxiety and depression, and offer motivational interviewing and sleep counseling; and help prevent long-term concerns by making routine testing and treatment easy to do.



Care 365 days a year

Employees can connect with our team of doctors, nurse practitioners and registered nurses on-demand or by appointment.



Dedicated care teams

Employees can build continuous relationships with clinicians to make progress on their health goals over time. Available in select cities.



Care coordination

We help coordinate referrals to high-quality, in-network specialists when needed to ensure your employees get the care they need.



*"This is game-changingly good. I typically avoid doctors, but not because I'm scared of them, because I'm scared of spending 45 minutes in a waiting room and five minutes with an actual care provider. **This inverts the whole process where waiting is practically none,** and the doctors really take time to talk to you. I'm a total convert."*

Care patient