# Proud of Your Work – Proud of Your Company



WorkProud.com (888) 844-9675 (WORK) Working to create inspiring Company Cultures that align the aspirations of your people with the purpose of the Company.

## Provide us with the skills and we will do our jobs.

INSPIRE us by recognizing our efforts and achievements and we will deliver the outcomes and exceed your expectations.



## Work **Proud**

We will provide you with the expertise, technology and change management capabilities to help transform your Company Culture to build purpose and pride in the workplace.

Make us Proud of Our Work and Proud of Our Company and we will give 110%.



WorkProud<sup>™</sup> will align your employee programs and messaging to produce a Unified Employee Experience. We create cultures where employees are Proud of their Work and Proud of their Company.

Recognition is fundamental to the quality of the employee experience; it is the currency for paying into someone's sense of purpose, value, & ultimately, satisfaction.

Michael Levy

According to Gallup Research workplace recognition motivates, provides a sense of accomplishment and makes employees feel valued for their work. Recognition not only boosts individual employee engagement, but increases productivity and loyalty to the company.

#### Gallup

#### SERVICE DELIVERY MODEL

## WorkProud™ Delivered

Far more than a technology platform, WorkProud<sup>™</sup> is a comprehensive approach to building Company Cultures where people are Proud of their Work and Proud of their Company.

We collaborate and compliment your HR team's resources – adding our knowledge, experience and tools to design, develop and create inspiring employee experiences that are aligned with your Company's mission and purpose.

#### **Build the Business Case**

With over 450 programs in operation our team will help you build the business case and promote the program vision to your leadership team.

#### **Design and Strategy**

We will help you design a custom program for your Company - considering current and future state objectives. Our design approach will consider both the strategic level outcomes and corresponding tactical elements to that is exciting, engaging and meaningful for all levels of the organization.

#### Leadership Alignment

We will help build leadership support in the program - a key enabler for success.

#### **Culture Assessment**

Using focus groups and population surveys,we'll compare and benchmark your culture against others in similar industries, and help establish program goals and change management objectives to quantify our Culture shift priorities.

#### **Platform Build**

WorkProud<sup>™</sup> will be seamlessly integrated into your HRIS systems: Customization Options include: Program Branding, Values Configuration, Workflow Processes, Dashboards and Reporting, Budget Management, Catalog development, Translations, and Globalization.

#### **Communications**

Working with your internal communications team, we will design, develop and deploy program launch and ongoing communications that adhere to your brand standards and speak with your company's voice.

#### **Program Management** and Support

WorkProud<sup>™</sup> provides Tier 1 and 2 support options; toll free customer service, email, integrated help form within the program site with a customer satisfaction rate of 98%.

#### **Rewards Fulfillment**

Each client program is setup with a customized awards catalog. Customers benefit from world-class catalogs, volume pricing, order processing, streamlined fulfillment, end-user support, and a limitless array of global reward options.

#### **Change Management**

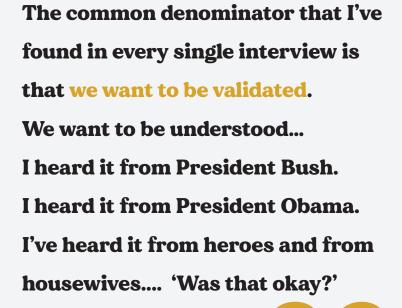
(Leadership and Organizational): Working with your leadership development and communications team - we can assist with developing training programs and materials to facilitate positive Cultural transformation.

#### **Analytics and Reporting**

Your WorkProud program comes equipped with comprehensive reporting and analytics tools; onscreen, real-time dashboards, and downloadable reports.

#### Dedicated Program Management and Support

Your WorkProud program will be supported by a team of experienced HR and Certified Recognition Professionals who work arduously to ensure success and long term strategic growth throughregular program performance reviews, in-depth program and ROI analysis, and recommendations based on years of experience and knowledge.



Oprah Winfrey Harvard University Commencement Speach



A comprehensive approach to building

**Company Culture where people are** 

**Proud of their Work and** 

**Proud of their Company.** 

#### **TECHNOLOGY PLATFORM**

## WorkProud™ Performed

WorkProud will bring your Culture to life, creating experiences where everyone is inspired to do their best.

The WorkProud<sup>™</sup> Technology Platform is a mobile, social, global employee facing communications portal that brings alignment a between the Company's core values, goals, and objectives with the individual aspirations of every employee.

Each WorkProud<sup>™</sup> implementation is configurable and customizable such that each Company can deliver a unique set of employee experiences that build and support the individual Cultures at each Company.

#### Access

Access the WorkProud Platform via Single Sign On from your existing employee portals or via the native mobile tools.

#### **Communication & Brand Building**

Adhere to your communication and brand standards. All communications will be designed to engage employees around the Company brand and its objectives.

#### **Individual & Group Recognitions**

Simple and complex recognitions are supported. Recognition activities are tied to your values and designed to inspire. The platform supports multiple recognition types and each can be given its own rule sets and award logic.

#### **Spot Awards**

Manage spot award processes that are linked to behaviors, activities, values and Company objectives. The platform supports comprehensive budgetting tools to deploy, track and report on program budget allocations.

#### **Customized Workflows**

Deploy customized approval processes to support issuing (high-value) monetary awards across the enterprise in a consistent, equitable and transparent manner.

#### **Milestone & Events**

Recognize and Celebrate important milestones through event Calendars with the option for anniversary kits.

#### **Idea Submission/Innovation**

Collect and process innovation ideas using mobile and desktop tools.

#### **Health & Wellbeing**

Inspire and celebrate for improving the health and wellbeing of individuals and the Company as a whole.

#### **Employee Referrals**

Promote, capture and process employee referrals through referral capture, transmission and award processes.

#### **Custom Reward Programs**

Integrate custom incentive and reward elements such: sales, attendance, safety or other Company KPI.

#### **Company Networks**

Build internal employee networks around job function, location or interest.

#### **Rewards Catalogs**

Each WorkProud<sup>™</sup> implementation includes a custom rewards catalog. Reward catalog options include Digital Gift Cards, Prepaid Debit Cards, Experiences, Merchandise, Company Branded Items, or Custom Options (Examples: PTO, Payroll, or Education Credits).

#### Gamification

WorkProud<sup>™</sup> includes a gamification module. Your people will earn tokens for activities such as: Milestone events, giving or receiving recognitions, training activities, etc.

#### **Badging System**

Individuals accumulate badges based on recognitions or performance outcomes. Badging offers a limitless array of gamification opportunities.

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Proud of Your Work

Proud of Your Company

#### **Notfications & Messaging**

WorkProud<sup>™</sup> includes notification tools. This includes recognition activity, milestone events, point deposits, and workflow approval steps. Custom notifications are available as required.

#### **Admin Dashboard & Tableau** Reporting

Provides a comprehensive set of administion and program management tools. This includes dashboards and reports that help you and your management team get the most from your program.

#### **Technology Integration**

Native iOS / Android mobile apps. API (J-SON / SOAP) web services. White label implementation. Integration with core HRIS systems - and option to Option for integration with related to other HRIS systems or processes (i.e. onboarding, performance, recruiting, training, talent management).

#### **Secruity & Compliance**

We will ensure compliance with your INFOSEC policies. WorkProud is SOC2 / PCI / GDPR compliant.

#### LIMITLESS REWARDS

## WorkProud™ Rewarded

Build your own catalog combination. WorkProud<sup>™</sup> will let you create your own catalog using our proprietary\* catalog management tools. Our team will help you develop a rewards strategy to create unique and memorable employee experiences around the world.

#### Global, Multi-Lingual, Multi-Currency Catalogs

#### **Client Supplied**

Payroll Paid Time Off Continuing Education

#### **Retail Gift Cards**

Virtual & Physical Multiple Currencies Custom Packing Slips

#### **Prepaid Debit**

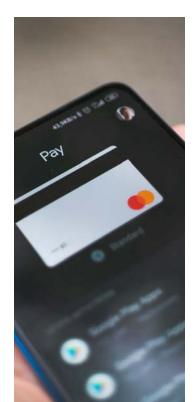
Virtual & Physical Multiple Currencies Single or Reloadable

#### **Health & Wellbeing**

Trackers & Monitors Fitness & Sporting Goods Wellbeing











#### Merchandise

**Travel & Experiences** 

Electronics Home & Garden Fashion & Many More

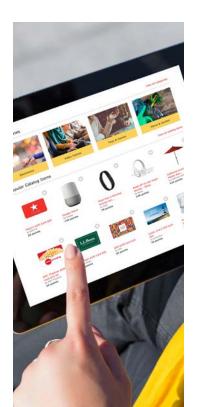
Airlines & Hotels **Tours & Travel Packages** Experiences

Giving

**Selected Charities Company Specific Donor Programs** 

#### Logo Wear

Apparel **Company Stores** Branded Items









#### Testimonials

450+ concurrent program, 12 million+ users, 20 years experience, 96% client retention rate.

Just want to say how much we love working with him. He always seeks to (and seems to) understand where we are coming from and inspires such confidence with his knowledge. He is the best! **CARCADIS** 

We are even more excited to launch next month and truly appreciate such a strong team supporting us!



Having Online Rewards help with our management training not only took away stress but helped us successful implement & rolling out our new program. I appreciate everything your group does for us to support our employees. I look forward to our continued successful partnership!



We would like to express our gratitude for all their efforts in helping us to launch. We have found all our interactions to be a pleasure. I'd like to commend them both for their professionalism, patience and guidance. We are really pleased with the results and would highly recommend OLR to other Companies.

Clarivate Analytics

Overall, the Online Rewards team has been wonderful to work with and we look forward to our continued partnership both now and in the future! RWBarnabas HEALTH





Qualcom









## Work**Proud**

#### **What Sets Us Apart**

We are a service Company that uses technology and change management techniques to build Cultures of Appreciation.

We focus on the employee experience - and align those positive experience with Company objectives.

We build programs to client specifications - and no two client programs are the same.

We are catalog agnostic - meaning you can include any reward in your program - even rewards that you supply.

We emphasize the value of non-monetary recognition over monetary awards.

We have dedicated account teams who work to ensure program success - partnering and collaborating with each client's HR department.

Our programs grow and evolve over time with features being added along with the growth and development of each clients' program.

Our expertise in working in non-traditional formats ensures we are always at the cutting edge of creativity, technology and rewards to deliver the biggest progam impact.

#### **Program Specifications**

Award Winning

**Global Solutions** 

Mobile / Social / Gamification formats

**Reduced program spends** 

Comprehensive reporting tools

Expertise and insights to capitalize on best practices







#### COMPANY STATS

18+YEARS INDUSTRY EXPERIENCE

**50F CLIENT PROGRAMS** 

6% CLIENT RETENTION RATE

12N+

ACTIVE USERS

CONSECUTIVE YEARS ON INC. 5,000 FASTEST GROWING COMPANIES



CUSTOMER SATISFACTION

### We are WorkProud™

Proud of Your Work – Proud of Your Company™

#### Work Proud

Dallas Corporate **Cincinnati** Operations London Europe

Sydney Pacific Singapore Asia-Pacific **India** South Asia WorkProud.com

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