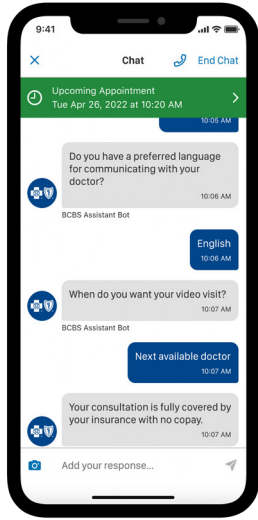


**Providing an
End-to-End
Connected Care
Experience that
Follows Members
Across the Entire
Healthcare
Journey**

pager

Providing convenient access and navigation to the most appropriate healthcare setting



In a world of 350,000+ digital healthcare apps, the complexity and fragmentation of how and where to get care leaves members confused and frustrated. Unfortunately, it also leads people to make wrong decision about their healthcare; or worse, making no decision at all.

Pager's Find Care solution navigates members to the most appropriate care setting and delivers a straightforward, unified digital journey.

We do this through 3 distinct offerings:

NURSE NAVIGATION & CONCIERGE TRIAGE

NURSE ADVICE LINE

AI SYMPTOM CHECKER

WHY PAGER?

OMNICHANNEL ENGAGEMENT

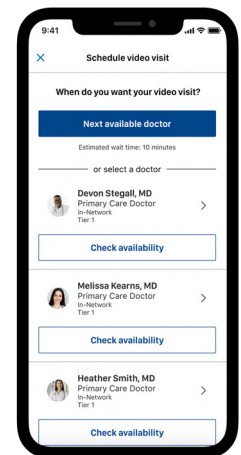
We believe that there's "no wrong door to care", so we offer members the ability to connect with clinicians via telephone, video, online chat, and text messaging.

EXPERT-LED CLINICAL NETWORK

Through our network of 1,000+ clinicians, we back you with peace of mind that you're going to be triaged to the right care. We're multi-lingual, licensed in all 50 states, and available 24x7x365.

CLINICALLY-FOCUSED

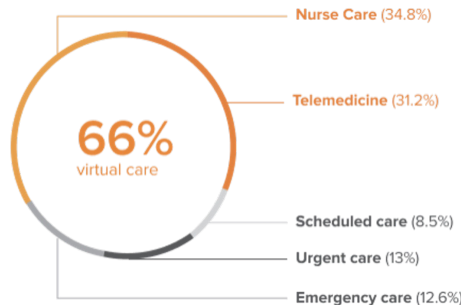
Your members deserve trusted, reliable, and empathetic care. We're proud to cover clinical recommendations across 695 conditions, all backed by Schmitt-Thompson Triage Protocols.



OUR RESULTS

\$210

Actuarially Certified Savings Per Clinical Encounter



88+

Net Promoter Score

Care Managers

Customer Service

Care Coordinators

Plan Administrators

Doctors

Nurses

Pharmacists

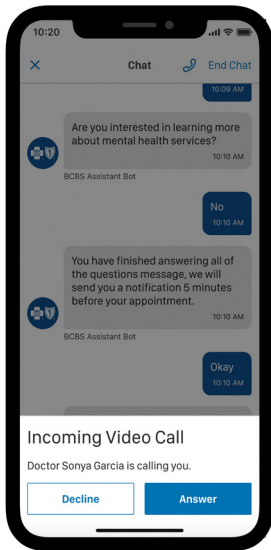
Specialists

Deliver the right care at the right time with a concierge service that feels like a “doctor in your family”

Traditional get care models available in the market today follow a “diagnose and prescribe” transactional approach.

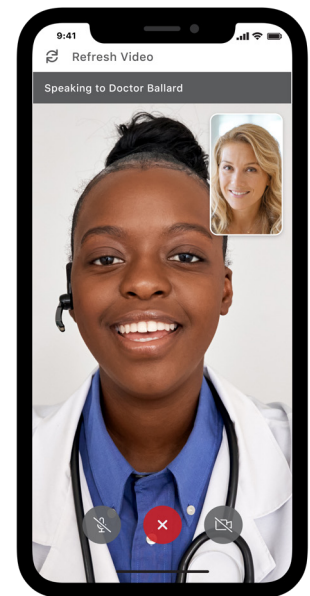
Pager disrupts that transactional approach. We provide seamless handoffs from one care team member to another, offer members “OpenTable” search and appointment scheduling options with a PCP or specialist, and follows up with the patient after every clinical encounter to ensure gaps in care are closed.

We offer our clients an array of tech-enabled services to allow their members to get the best care possible.



WHY PAGER?

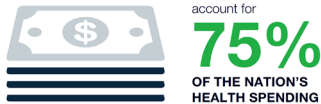
<p>2,300+ Total providers on the platform</p>	<p>90% New patient-provider relationships</p>	<p>61% Appointments completed within 1 week of request</p>
<p>750k+ Annual video visits with clinicians</p>	<p>88+ Net Promoter Score</p>	<p>96% Scheduled with high performing providers</p>



“Nurse Tami answered all of my questions, made me less anxious about my illness, made me laugh and had the best ‘bedside’ manner. She was thorough in her responses, telling me exactly what I need to do to help heal and recover.”

Personalized support with patient follow-ups & recommended next best actions through a preventative care approach

Chronic diseases, such as heart disease, cancer, and diabetes are responsible for



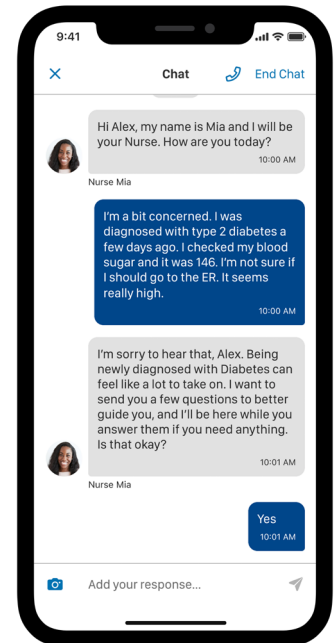
Researchers estimate that 75% of all healthcare costs stem from preventable chronic health conditions like type 2 diabetes, hypertension, obesity, and others¹. The time is now for Payers to transition from **reactive to preventative care** to keep their members healthier at a lower cost.

Pager's After Care solution enables that shift through capabilities that identify member risk factors and nudge "next best actions" to enable proactive health treatment.



WHY PAGER?

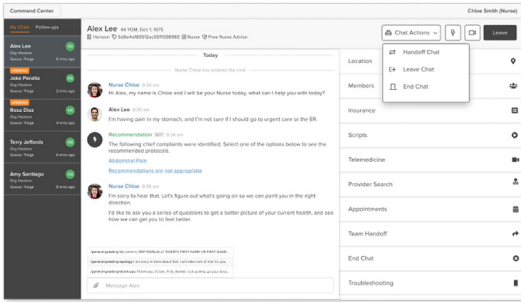
<p>87%</p> <p>member engagement rate in after care services</p>	<p>54%</p> <p>additional Rx questions or health concerns answered</p>	<p>89%</p> <p>symptoms reported improved within 2 days of after care</p>
<p>Personalized follow-ups to close gaps in care</p>	<p>Actionable steps and treatment plans provided</p>	<p>Proactive health solutions via integration with SDoH, wellness, and more</p>



“Nurse Mya asked good questions and understood my concerns. I liked the fact that they want to contact me in a couple of days to see how I’m doing.”

1. Oswald, "The Case for Preventative Care", April 28, 2020

A unified technology platform to enable care coordination among distributed clinical teams



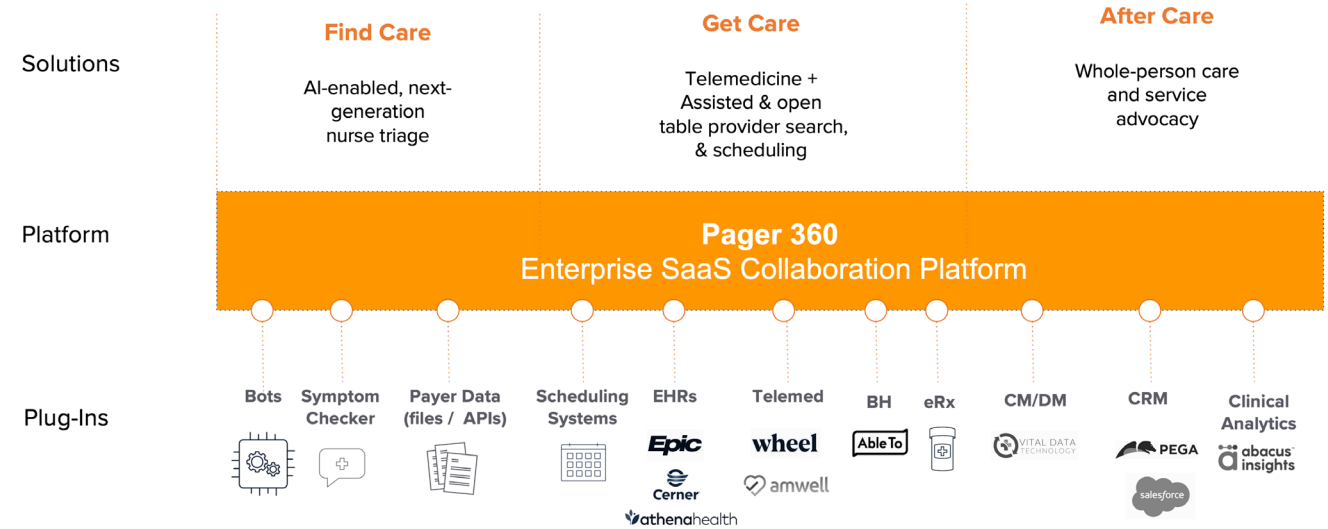
Healthcare providers often struggle to find a patient-centered technology that meets member needs while strengthening coordination capabilities of their care team.

Pager's Enterprise 360 solution is a SaaS console for agents (i.e. nurses, providers, service reps, care managers, etc.) used to collaborate and deliver high-quality, valued healthcare to members.

Our Enterprise 360 technology includes:



WHY PAGER?



<p>Over 3,000 users & 30+ roles collaborating on Pager platform</p>	<p>Connected ecosystem with clinical workflows and point solutions</p>	<p>Integrates with existing platforms (EMR, CRM, CM, etc.)</p>
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find care
get care
after care
enterprise 360

pager

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