

# **TELEMEDICINE**

## A proud evolution of innovation and industry leadership

In an ever-changing healthcare environment, you need a trusted partner who understands where the market is going and a platform that can take you there. At 1.800MD, we've made it our mission to transform how people navigate the healthcare system, with a 13-year track record of market disruption and product leadership.





## **TELEMEDICINE**



#### SUPERIOR TECHNOLOGY

1.800MD has developed a proprietary telehealth platform that is self-contained and does not require third-party software.



## INNOVATION & QUICK-TO-MARKET CAPABILITY

1.800MD offers one of the industry's fastest and most user-friendly systems so that you can quickly enhance your employee's benefits packages with premier telehealth services.



### **FLEXIBLE & CUSTOM PROGRAMS**

1.800MD works closely with organizations to create customized packages that are tailored to the needs of any business or group.

# ACCESS TO THE BEST CARE, ANYTIME, ANYWHERE

#### **ACUTE CARE**

Prompt expert medical consultations via phone, interactive video, or email for a large variety of ailments, such as a cold/flu or ear infection, help members save time and avoid costly visits to urgent care facilities or the emergency room.

#### **DERMATOLOGY**

Members can upload files/images concerning skin irritations/rashes for review and consultation.

#### **LABS**

Partnership with LabCorp and Quest DiagnosticsTM affords our medical professionals' network convenient access to premier lab testing services.

#### **BEHAVIORAL HEALTH**

Our behavioral health clinicians, including network-certified psychologists, psychiatrists, therapists, and nurse practitioners, help members address depression, marital issues, and other emotional/mental health concerns.

#### **WELLNESS COACHING**

From smoking cessation to weight management, expertly trained nutritionists, personal trainers, and life coaches offer inbound/outbound programs tailored to help members achieve long-term success.





## THE 1800MD DIFFERENCE



### CONVENIENCE

We remove all barriers to care, delivering a seamless member experience 24/7/365. We equip you with onboarding tools providing an easy implementation process.



### **QUALITY OF CARE**

We deliver quality clinical care through our proprietary network of state-licensed, board-certified, and fully credentialed medical providers who have, on average, more than 20 years in outstanding medical practice experience and has been well trained on the delivery of telehealth and phone side/screen side manner (digital communications best practices). In addition to partnering with more than 1,700 physicians, including dermatologists, our behavioral health network includes certified psychologists, psychiatrists, therapists, and nurse practitioners.



### **CLIENT SAVINGS GUARANTEE**

We stand behind our services. Our solid engagement strategy drives utilization allowing us to guarantee real savings. At 1800MD, you are guaranteed to save what you invested or more.



## WINNING ENGAGEMENT STRATEGY

We have a dedicated team of experts focused on client-specific member engagement. We take care of all communications from new member onboarding to all progressive communications to drive top of mind awareness. Our communications are intentional and personalized.

We know our services are only effective if members utilize them.



# TRANSPARENT RECURRING REPORTING

We provide data-rich reports so you can see your company progress and episode-of-care savings periodically.



# UNMATCHED PRESCRIPTION PROGRAMS

Our program formulary encompasses over 98% of all regularly prescribed medication in the telehealth industry. As more Americans find it challenging to manage out-of-pocket medical expenses, the 1.800MD prescription program is a viable extension of our telemedicine service. It serves as a cost-savings solution for employers.

