

Who We Are

We are a technology company filled with real people, solving real problems, every day. Since 1998, we have been delivering market-changing benefits administration technology supported by an intrinsic responsiveness to client needs. **It's our one and only focus.**

PRODUCT DESIGN

KNOWLEDGE LEADERSHIP



STATE OF WORKPLACE EMPATHY

CUSTOMER CARE



Technology Heart **EMPLOYEE ENGAGEMENT**





Our Why

Right Benefits, Right Place, Right Time

We believe that, ultimately, people are at the heart of everything we do, and we care about each of them.

Every person in Benefitsolver® is a real person. We designed our technology and service model to deliver an empathetic personalized benefits journey, no matter what, where, or when they need support.



What We Do

We deliver solutions and services you and your employees need for today and tomorrow, **transforming the Annual Enrollment experience into a year-round personalized journey.**

Benefitsolver® is not a "one size fits all" solution – our focus is balancing risk, budget, and preferences.

Single-Source Solution

Integrated resources streamline your company's benefits administration needs.

Web-based Enrollment

Employees easily view plans, enroll, and make changes.

Eligibility and Status

Rules-based configuration ensures data and status integrity.

Fully-Integrated Reporting

Real-time, online tools provide information and insight.

Licensed Participant Support

Service Center representatives offer high-touch, trusted support.

Benefits Communications

Engaging content delivered where and when your employees need it.

Privacy and Security

Employee privacy and security safeguarded with disaster-proof services.

Our Services

- Web-based Enrollment & Eligibility
- MyChoice[™] Recommendation Engine
- ► MyChoicesM Mobile App
- MyChoice[™] Market
- ► SofiaSM Personal Benefits Assistant
- Service Center
- ► Total RewardsSM by Businessolver®
- COBRA Administration
- Consumer Accounts Administration
- ► ACA Compliance SuitesM
- Verification Services
- Reporting & Analytics
- Billing & Payroll
- Retiree, LOA & Direct Billing Services
- Communication & Fulfillment
- ► LiveKinnect[™] Voluntary Benefits Integration
- ▶ HealthTrackerSM
- Insurance Exchange Technology
- Defined Contribution

