

BETTER EMPLOYEE PERFORMANCE. BETTER BOTTOM LINE.



ASSISTANCE

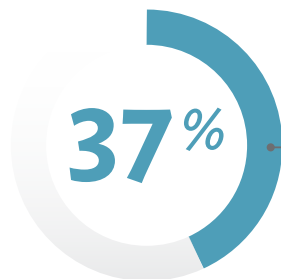
BHS Employee Assistance Program (EAP)

Your employees and their families often face a variety of personal, work-related and work-life balance challenges. If left unresolved, these hurdles can decrease work performance and company morale and may increase absenteeism, turnover, safety incidents and claims costs.

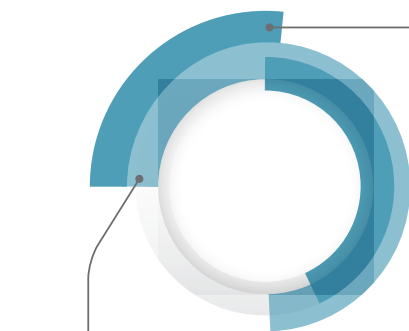
Why does your organization need a good EAP partner?



On a daily basis, **1 in 5 employees** are negatively affected by a personal issue.¹



Employees are typically **37 percent less productive** when distracted by a personal issue.²



71% OF EMPLOYERS
71 percent of employers believe an EAP to be **extremely impactful** in their organization.⁴

28% INCREASE

Participation in EAP programs **increased by 28 percent** from 2005 to 2012.³

¹ Global Business and Economic Round Table on Addictions and Mental Health

² Statistics Canada

³ www.workforce.com

⁴ Stitch Marketing+Research: Baseline Market Assessment, 2104



Why is BHS the best EAP?

- **Our Priority.** EAP is our Focus. We do it the right way. We are not affiliated with a carrier or hospital which have more important priorities.
- **Our People.** We hire true EAP experts trained to deliver EAP services the right way.
- **Our Philosophy.** We're about bettering lives so your organization thrives.
- **Our Process.** A dedicated, personal advocate assigned to each participant for the life of each case.



EAP solutions are designed to improve workplace performance at every level of your organization, while bettering the lives of your employees. By addressing the needs of your employees, BHS can help them get back on track and energized in their roles — making a positive impact on your organization.

BHS' EMPLOYEE ASSISTANCE PROGRAMS INCLUDE:



For Your Organization

- Dedicated program management team
- Customized implementation strategy
- Ongoing program promotion and materials
- Supervisor and employee orientations
- Impact and utilization reporting
- Data analysis and recommendations
- Satisfaction reporting
- Program troubleshooting, as needed
- Workplace consultation and problem solving
- Crisis consultation and critical incident support
- Organizational Development (OD)
- On-site activities and training
- Customized web portal



For Your Supervisors

- Unlimited telephonic management consultation
- Performance consultation and coaching
- EAP supervisor training and toolkit
- Management and leadership training
- Monthly supervisor newsletter
- Compliance monitoring and reporting for all management referrals
- Online skill building training center



For Your Employees

- Unlimited, toll-free, 24/7 telephonic access
- Language line/TTY available
- Immediate access to Master's level clinicians
- In-the-moment support and crisis counseling
- Unlimited telephonic consultation and referrals for community resources
- Face to-face, telephonic or video EAP sessions for short-term problem solving
- A dedicated Care Coordinator for ongoing support and follow-up
- Clinical assessments and referrals for treatment
- Access to a worldwide network of more than 75,000 clinicians
- More than 500,000 online resources on a variety of well-being topics
- A variety of health and wellness assessments
- Childcare, eldercare and other service locators
- Monthly well-being webinars
- Library of self-paced skill-building training
- Work-life and wellness services:
 - Childcare
 - Eldercare
 - Convenience Care
 - Financial
 - Legal
 - Well-being coaching



Get started bettering lives.

Contact BHS to learn how our EAP can help your employees thrive at work and at home.

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