

Empyrean is a benefits enrollment and administration firm, dedicated solely to delivering technology and service that supports, adapts, and scales to fit your employees' needs, your company's bottom line, and your benefits and HR team's highest demands.



Why Empyrean?

Empyrean understands the impact your benefits enrollment and administration technology has on your workforce. The highly flexible Empyrean platform is designed to enrich employees' lives by making benefits matter every day - so you gain happier employees, retain top talent, and generate a better benefits ROI. Your team benefits through streamlined processes, simplified responsibilities, and minimized risk.

Plus, you can track the effectiveness of your benefit engagement efforts with robust reporting capabilities, accessible any time through Empyrean's benefits administration portal.

Empyrean provides:



Modern Platform Expertise: You experience a radically improved benefits administration solution with the most modern platform available. Empyrean streamlines the enrollment and administration process, and delivers the flexibility and power needed to manage all aspects of your benefits engagement.



Personalized Decision Support with Empyrean Pilot+: Deliver comprehensive guidance to help each of your employees better utilize their benefits every day – not just during enrollment. Pilot+ is fully integrated within the Empyrean Platform, providing data-driven recommendations to empower employees to make more effective and cost-efficient decisions regarding plans, providers, prescriptions, claims, and even savings account and voluntary benefit utilization. Pilot+ also offers your HR team a valuable one-stop solution to gather and analyze claims data to optimize your strategy.



Exceptional Data Security: We implement best practices and protocols, undergo annual audits, and regularly test our own systems to ensure your company and employee data is encrypted and protected. Our security compliance is monitored by annual third-party SSAE 18 SOC1 Type II and SSAE-18 SOC2 Type II audits.

Quick Facts

- 3,600,000+ plan participants
- 96% client retention
- Clients ranging from 50 to 45,000+ participants
- Trusted by more than 500 organizations nationwide
- Consistent, stable growth since inception
- Over 600 employees in three U.S. locations

About Empyrean

Empyrean Features



Benefit Design



Major Medical Management



Ancillary & Voluntary Benefit Management



Case Management



ACA Reporting & Compliance



Benefit Management SaaS Technology



Enrollment Services



Employee Communications



Benefits Payroll Integration



FSA, HSA, HRA, & Other Account Admin



Life Event Management



Call Center & Web Chat Support



Robust standard & custom ad hoc reporting



Premium Billing, Payroll, & Reconciliation



COBRA Administration

Your Successful Transition to Empyrean:



Client satisfaction and peace of mind: Intelligent technology + outstanding service = happy clients. We have a 96% client retention rate, along with industry-leading compliance on ACA and other regulatory requirements.



Our 100% U.S.-based operations include a dedicated Day-One Implementation Team that helps ensure your success, as well as an optional Service Center that can provide call support in over 237 languages.



Standard, objective service level agreements (SLAs): Empyrean is dedicated to providing your clients with service that exceeds their expectations. As part of our commitment, we offer objective SLAs that ensure measurably consistent service quality year over year.



EMPYREAN

GoEmpyrean.com

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Located throughout the U.S. with principal offices in Houston, Texas; La Vergne, Tennessee; and Minneapolis, Minnesota.