

Thermal-Vac Technology reduced technology costs by over 35% and saved 10-20 hours per week with SentricHR

As Southern California's premier brazing, heat-treating, and finishing facility, Thermal-Vac Technology offers first-class products and services to a broad customer base that includes NASA and Aerojet Rocketdyne.

Thermal-Vac aims to meet each client's project needs with the best solutions the marketplace has to offer. To accomplish this goal, it's imperative that their employees get acclimated to the company and their role responsibilities quickly. However, multiple inefficient HR systems made it a challenge to make this happen.

The Thermal-Vac team needed a complete HR solution to manage their employee data in one place, streamline onboarding, and quickly draw insights from trends and statistics.



AT A GLANCE

- Industry: Metal Heat Treating
- Location: Orange, CA
- Size: 50 - 100 Employees



CHALLENGE

Multiple systems slowed productivity.

Before implementing SentricHR, Thermal-Vac's team used multiple systems to manage various HR data and processes. These siloed systems left little time to focus on strategy, improve the employee and new hire experience, and easily report on the employee data they collected. Thermal-Vac started looking for a complete solution that would help them prioritize strategy instead of data management, go paperless, and easily generate reports to make data-driven decisions. SentricHR, an all-in-one HR and Payroll platform met all of those requirements, plus offered a level of service they hadn't experienced anywhere else.

THE SENTRICHR SOLUTION

The Thermal-Vac team wanted to move away from using multiple systems and look for a complete HR solution to manage all of their data and processes in one place. But finding the perfect provider wasn't easy.

"Because we were essentially combining the features of four disparate systems into one, we couldn't skimp on functionality," said Heather Falcone, Chief Executive Officer of Thermal-Vac. "But we also wanted a provider who felt like a partner. Sentric had the perfect balance: a feature-rich system and a knowledgeable support staff who was beside us the whole way."



Fully leverage the power of all-in-one software

With SentricHR, Thermal-Vac's HR data is managed in a single HRIS system, making it much easier to generate reports and view key metrics.

SentricHR's streamlined solution saved the Thermal-Vac team 10-20 hours of time per week and reduced their overall technology costs by over 35%.



Reduce time spent onboarding new hires

Thanks to SentricHR's Onboarding features, Thermal-Vac was able to significantly reduce time spent onboarding new employees. Now new hires get acclimated to the company, their team, and their job responsibilities much faster.

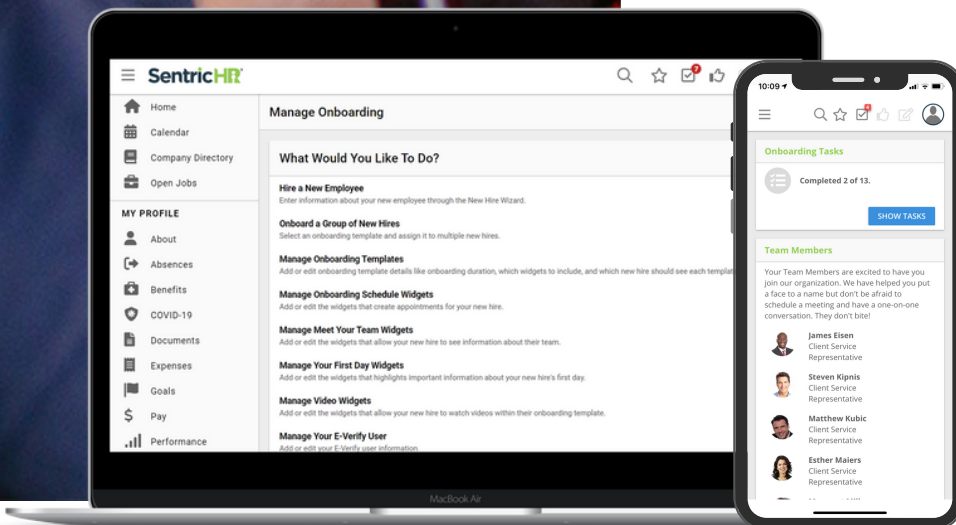


Find success with personal customer support

Robust customer support was also important to Thermal-Vac. With the help of Sentric's customer support team, they successfully implemented the brand-new system and rolled it out to all 70+ employees.

"Truly feeling like someone was by our side throughout implementation made all the difference. I cannot say enough positive things about the Sentric team, they have ALL been truly phenomenal in their knowledge and service level."

—Heather Falcone, Chief Executive Officer



LEARN MORE

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