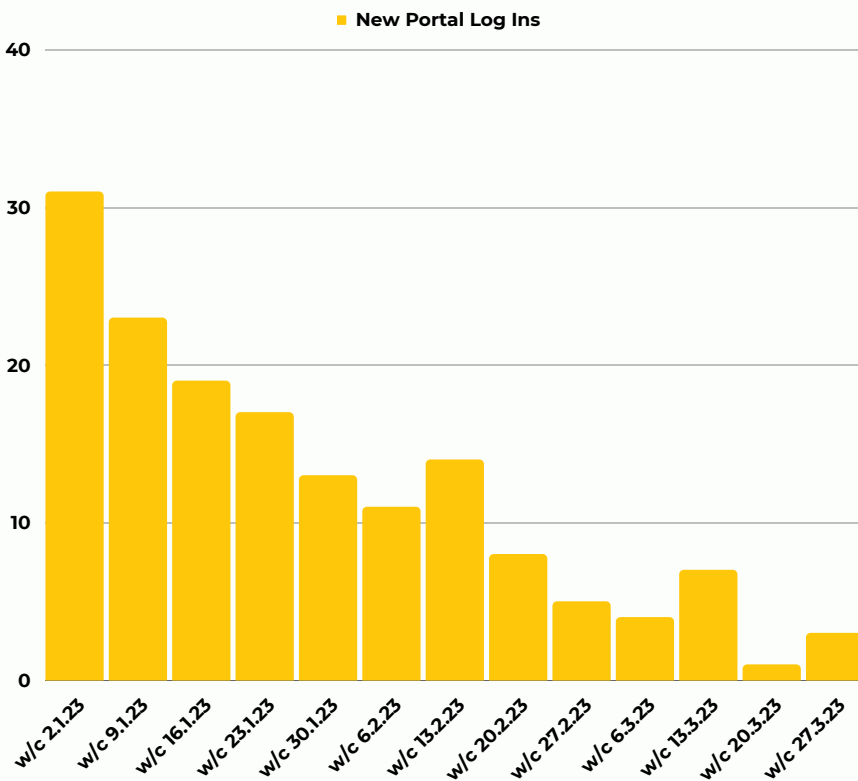


ENGAGEMENT REPORT

New Portal Log Ins (Q1)

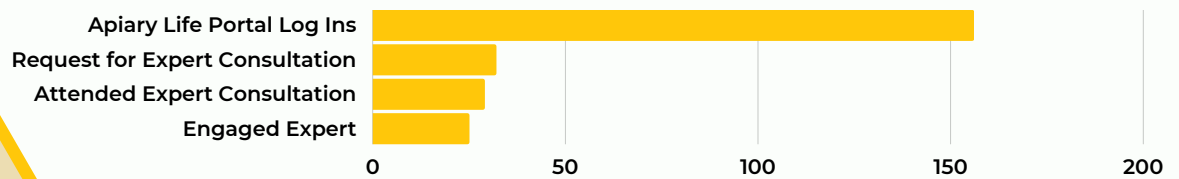
[NB: Employees who are logging in to the Apiary Life portal for the first time]



Month	New Portal Log-Ins
January	96
February	45
March	15

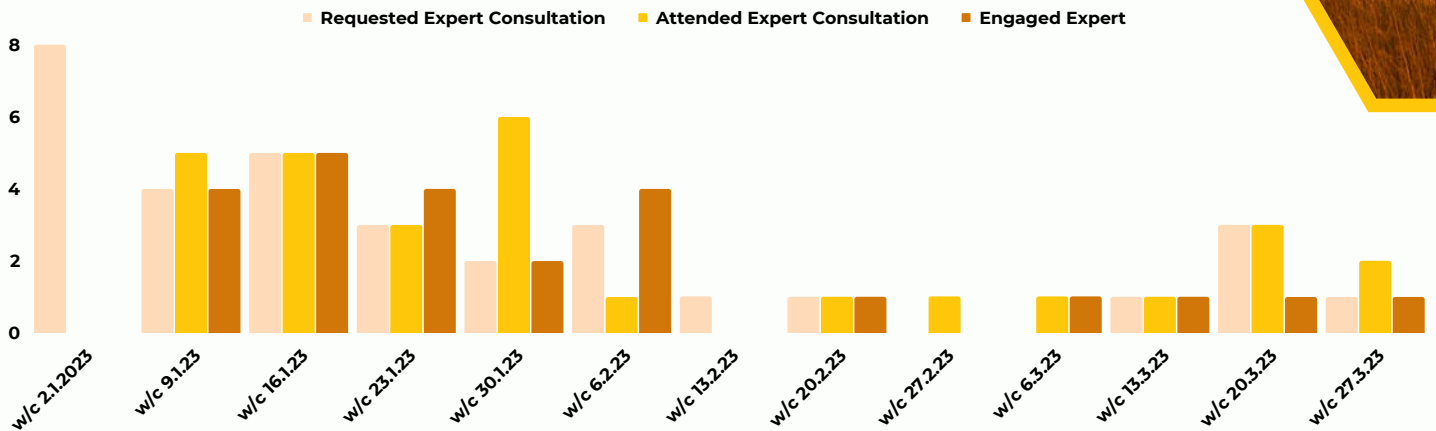
[NB: Initial launch comms sent 4.1.2023]

Total Employee Engagement (Q1)





Expert Consultations



Initial Employee Feedback*

1. Following your introductory session, how likely are you to engage your Apiary Expert (1 = very unlikely; 5 = very likely)?*



2. Please rate your experience with your Apiary Expert. (1 = poor; 5 = excellent)*



3. Is there anything that Apiary could do to improve your experience at this stage? (Yes / No)

Yes 0/19 responses

No 19/19 responses

Please provide any further comments

"Mine is an unusual situation but [Apiary Expert] was understanding and creative in her approach. I expect I will return to the service over the coming months and it is helpful to have someone there to provide support."

"Very helpful and informative introductory session with specific and clear next steps should the engagement take place."

"So far so good, great that [Apiary Expert] can support me on both UK and US issues."

"This is such a brilliant service, it has gone so much deeper and is so much more helpful than I anticipated."

"Thank you so much, this has been incredibly helpful, and I feel far more prepared. I definitely want to use the service."

"Quite timely getting this benefit which I'm grateful for."

"The resources on your App are also extremely helpful, the checklists in particular."

*Nineteen employees to date have returned the initial feedback survey.



Employee Feedback**

1. Please rate your overall experience with your Apiary Expert on a scale of 1 - 5 (1 = poor; 5 = excellent)



2. What is your reason for that rating?

"Breadth of experience and connections, wide remit of work, super prompt engagement."

"The advice has been invaluable, very detailed and informative as well as being tailored to my needs."

"I used Apiary to help me with an Eviction notice on my apartment. They were extremely helpful writing a long letter to my landlord and helped reply to all emails."

"A really pragmatic support during a difficult time (parent bereavement)."

"Incredibly helpful and reassuring."

"I would have needed to take a leave of absence if it weren't for your help. Thank you very much [Apiary Expert]."

"I could not have dealt with this without Apiary given how time consuming dealing with this admin is. Thank you!"

3. Is there anything Apiary can do to improve the experience? Please give as much detail as possible.

"None."

"I can't think of anything."

"N/A."

"No, it was all very helpful."

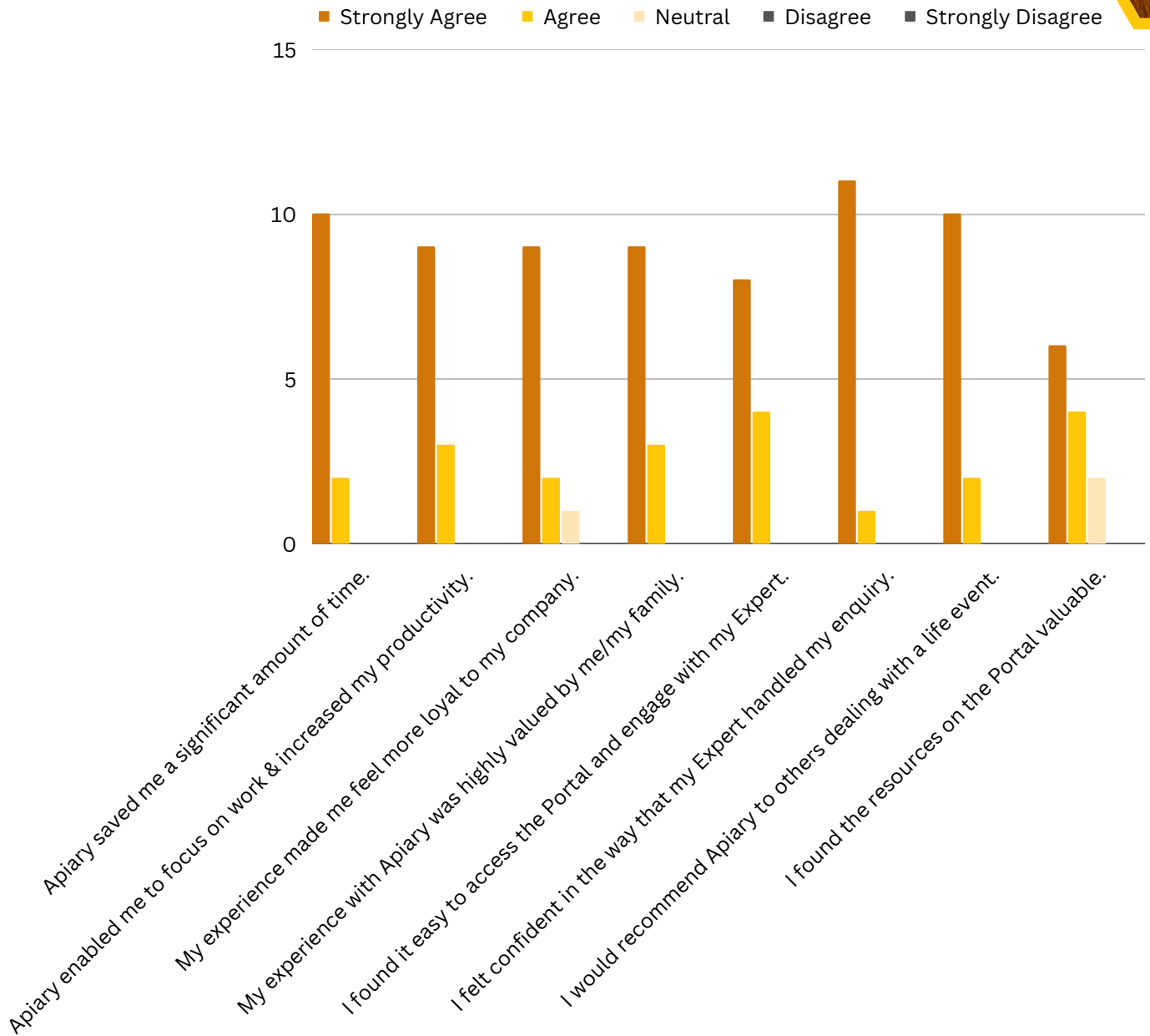
"Nothing applicable."

"Nothing comes to mind."

"I have nothing to recommend, the service is complete."



4. Please share your agreement with the following statements.





5. Is there anything else you would like us to know about your experience with Apiary Life?

"Very much value this new benefit. I have been engaging with [Apiary Expert] who I have found to be fantastic."

"I'm incredibly grateful for the advice."

"My expert [Apiary Expert] has been fantastic and a really clear guide."

"Super helpful, they also help with identifying the right legal support if they cannot advise on it."

"We cant thank you enough for your help, this was super stressful and we couldn't have done it without your help."

"Keep doing the great work ."

