

Take the road Well Traveled

SyncHR has the fastest implementation in the industry, with no surprises for you or your clients.



- 90 Day Average Implementation Time
- Dedicated Resources
- Customer Success Managers
- Change Management (see reverse)
- Automation
- Training



1 Plan

- Sales Handoff
- Project Setup
- Scope Definition
- Project Kickoff



2 Build/Validate

- Iterative Data Conversion
- Configuration
- Testing



3 Learn/Change

- Sponsorship
- Training
- Feedback



4 Go Live

- One-on-One Support
- Care Introduction
- Hyper-Care



5 Transition

- CSM Engagement
- Customer Care Transition



The #1 reason HCM implementations fail is poor change management.

Don't ignore the human element.
SyncHR ensures your clients' success
by proactively helping their employees
and leadership understand the
benefits, manage change and
make the summit.

4

Feedback

- Clear, actionable cycle
- Measure and report
- Iterate

3

Training

- Admins and users
- Videos, one pagers, user guides
- Ensure ability to succeed with SyncHR

2

Communication

- Message map
- Consistent reinforcement
- Communication samples/templates

1

Sponsorship

- Secure executive sponsorship
- Change assessment
- Clear leadership roles/responsibilities
- Involve employees

