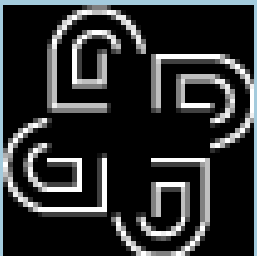




GRAHAM HEALTH SYSTEM

Automating Processes to Streamline Workflow and Minimize Payroll Usage



Company Overview

Graham Health System is a private, not-for-profit organization with a primary role of inpatient, outpatient, home care and long-term care. Graham has a proud and rich history of serving the healthcare needs of Canton and the surrounding communities for over a century.

The Challenge

The majority of Graham Health System's benefits administration and Affordable Care Act (ACA) reporting processes were manual. With five locations and over 700 employees, this negatively impacted both the Human Resources (HR) and Accounting departments. The four-person HR team was motivated to provide the best for its employees. However, the time-consuming manual processes translated into lengthier benefits administration and ACA reporting cycles, more room for error, and less time devoted to other HR functions. Graham was aware of available benefits administration software solutions but believed them to be too costly for a smaller, not-for-profit organization.

The Solution

Selerix was introduced to Graham as a solution for both their benefits administration and ACA reporting difficulties.

The Solution Included:

- Elimination of manual, paper processes surrounding benefits enrollment and administration.
- An internal Selerix team of experts designated to handle all electronic data interchange (EDI) between Graham and their Third Party Administrators.
- Elimination of the need to enter each employee's coverage manually for ACA reporting and the addition of automatic 1094 and 1095 C generation.

The Results

Selerix's custom solution, crafted specifically to address the pain points highlighted by Graham Health System, led to an immense quantity of time and payroll saved for both the HR and Accounting departments. The benefits administration and enrollment processes alone were streamlined from a timeline of several months to a period of three weeks with limited HR involvement. Graham's ACA reporting transitioned to an entirely automated process with only minimal review required by internal teams, allowing Accounting to be relieved of over 60 hours of annual workload.

GRAHAM HEALTH SYSTEM

Location:
Canton, Illinois

Industry:
Healthcare

Employees:
733

Website:
www.grahamhealthsystem.org

“ Partnering with Selerix has been life-changing for Graham Health System. With benefits administration alone, months of my life have been saved in automating through BenSelect. It's been a huge cost reduction across the board as far as just the manual labor hours that we're saving between the benadmin system and the ACA reporting - truly substantial. ”

Amanda O.
Assistant Director of
Human Resources