

The Power of a Digital Medical Practice

Galileo's Multispecialty Collaborative Care Delivers Better Outcomes at Lower Cost

Healthcare today is shortchanging employers and diverse employee populations alike. Quality of care, and access, depend on where you live, the job you have, and the language you speak.

At Galileo, we believe high quality primary and specialty care can be affordable and accessible for all and we've built a new way to deliver it. Galileo is a digital medical practice providing integrated urgent, primary, multispecialty, chronic, and behavioral healthcare through a single app-based solution. Full-time PCPs and Board Certified Specialists work as a team to care for patients 24/7, 365, across all 50 states, in English and Spanish.

We aren't just another virtual care company.

Our new delivery model allows PCPs and specialists to collaborate in real time on a single patient case, which means members get the highest quality medical opinion and fully coordinated care without the time and expense of multiple appointments. Galileo goes beyond legacy tele-medicine to improve member experience, lower cost of care and achieve better health outcomes.

How is Galileo different from legacy telehealth?

Provider quality

We only employ dedicated, full-time PCPs, specialists and clinicians with 10 years of experience and backgrounds in virtual care. All providers are culturally inclusive and take the time to build trust and provide personalized care. We do not use bots, or rely on call centers or contractors.

Breadth of interdisciplinary care

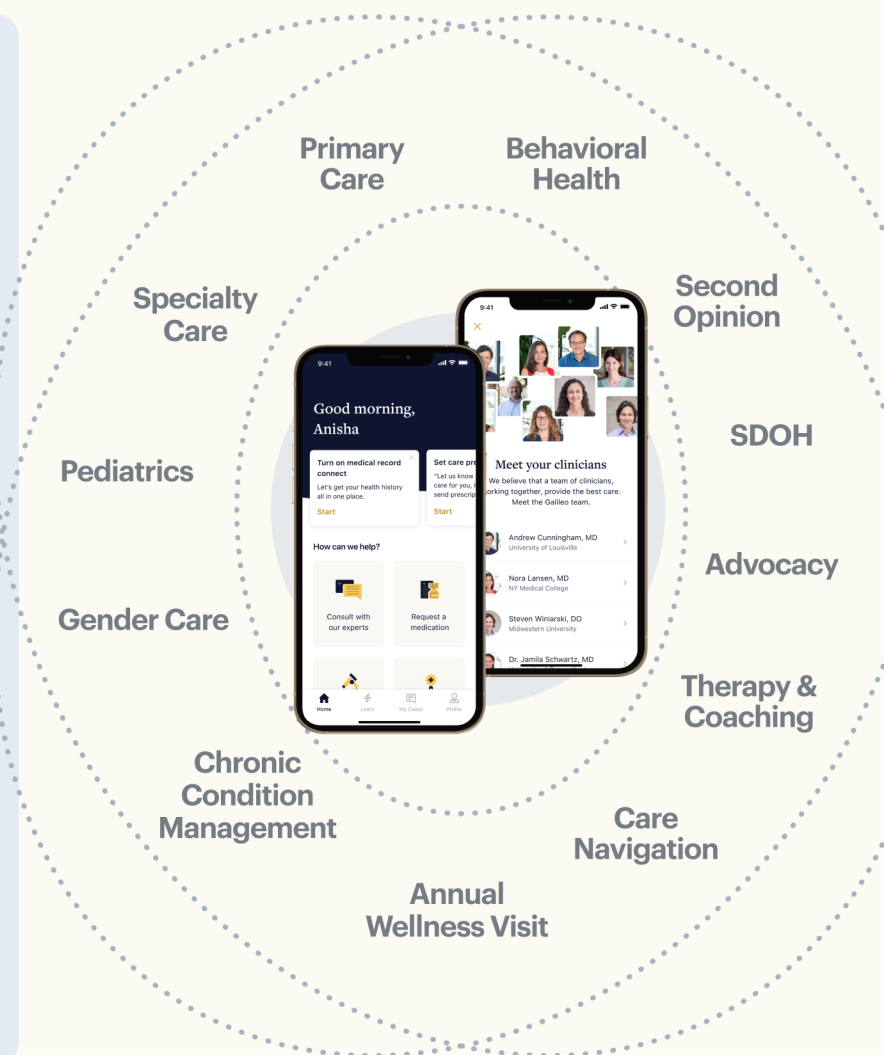
Galileo operates like an academic medical institution, covering 20+ specialties with a team-based approach to care that delivers faster, peer-reviewed diagnosis and treatment. We have the ability to treat diverse populations and manage chronic diseases over time.

Technology and human-centered design

Our proprietary EMR is designed specifically for longitudinal care and gives providers data and insights at the point of care to practice better medicine-for every employee, every time

Unified solution

Galileo's team-based approach includes fully integrated behavioral health, built-in second opinion, care navigation and advocacy through a single employee-facing app. We work within benefit ecosystems, ensuring referrals to preferred networks, labs, pharmacies and existing point solutions to drive the highest value.



Features included in the Galileo Digital Medical Practice



The Basics	
Who has access	Employee, Spouse, Dependents
Languages	English & Spanish
Availability	24/7/365 All 50 states
How members access Galileo	App, Phone, Text, Video

Team-Based Care & Clinical Capabilities	
Full-time, Board-Certified Clinicians (PCPs & Specialists)	✓
Embedded Second Opinions	✓
Routine Primary Care	✓
Pediatric Urgent Care	✓
Annual Wellness Visit (30 min)	✓
Acute Care (Cold, Cough, Flu, UTI)	✓
Chronic Longitudinal Care (Diabetes, Hypertension etc.)	✓
Mental Health (Screening, Medication, Therapy & Coaching)	✓
Complex Care: HIV, Hepatitis C, Parkinson's, Alzheimer's etc.	✓
Cancer Screening: Gap Identification, Referral & Follow Up	✓
Care Plans	✓

Navigation & Advocacy Service	
Concierge Advocacy (human - find/schedule appointment, decode, negotiate EOB)	✓
Care Navigation (digital) (in-network referrals)	✓
Advocates proactively connect with Members	✓
Point Solution Integration (i.e. EAP)	✓
Advanced Plan (i.e. COE) Integration	✓

Service & Technology Capabilities	
Care Gap data feeds (TPA/Plan to Galileo)	✓
Intelligent Intakes & Longitudinal Medical Record	✓
Auto Import/Export Medical Records	✓
Total Cost of Care Analysis	✓
Quality of Care Analysis (measure health outcomes)	✓
HIPAA, HITRUST & SOC II Compliant	✓

Financial Structure	
Member Visit Cost	\$0
Member Copay	\$0
Cost to Employer	PEPM
Alternative Commercial Structures	Full-Risk Share
Claims (\$0) filed with Plan	✓