

Create a thriving and engaged workforce

## Meaningful programs and connected benefits improve employee engagement

Advocacy is at the heart of everything we do. We advocate for health. For personal empowerment. For positive change.

We leverage our proprietary data models to identify at-risk populations, predict which individuals may be on a path that requires future assistance, and engage them in meaningful programs. The support we provide empowers your employees and their families to take charge of their health care journey.

This is the Workpartners approach—enhanced benefit performance, improved employee engagement, lower health care expenses, and improved productivity. All leading to an improvement in your company's bottom line.

Our integrated ecosystem of data-driven, personalized clinical programs includes well-being solutions, employee assistance programs and services, on-site clinics, and clinical decision support services—all supported and guided by integrated claims data far beyond just medical and pharmacy claims, delivered on a common engagement and incentive platform.

The impact of an integrated Advocacy program:

85% increase in identification of health risk and disease when integrating health and wellness data with benefits claims

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Our proven methods have generated engagement rates up to 10x that of traditional outbound calling

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\$738: Estimated annual cost savings for each graduated member of health and lifestyle programs

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## OUR INTEGRATED PROGRAMS INCLUDE:

### Well-being solutions

Our work lives, personal lives, and health do not exist separately. If any is out of balance, it can affect an employee's performance and engagement, create more stress, and impact the employee's overall well-being. This imbalance can lead to serious health concerns, absence from work, and excessive health and productivity costs.

Our integrated solutions create unique and personalized engagement programs, building a healthier workplace employee by employee. We offer a variety of person-centric solutions built around the specific needs of your workforce.

- Workplace-based wellness programs
- Lifestyle and condition management coaching
- Organizational consulting and incentive planning
- A comprehensive employee engagement platform

### Employee assistance programs

We proactively offer our EAP services at the times when your employees are most in need of help. We're able to do this through our comprehensive, person-centric approach to integrated data and analytics. This allows us to understand the current state of the employee's health, and deliver specific programs and services to help them deal with the challenges they're facing.

Our experts also equip your leaders with management tools to strengthen their relationships with employees and better support their teams to improve performance and productivity.

### On-site services

Research indicates that employees who seek medical treatment outside the workplace during normal business hours miss, on average,

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or call 1-866-229-3507.

2.5 hours of work. Our on-site, near-site, and telemedicine services provide your workforce with personalized care in a convenient workplace setting.

On-site services activate the health and well-being of your employees, reduce lost time from work, ease administrative burdens, improve risk management, decrease emergency room and urgent care visits, increase generic drug utilization, and raise health awareness and engagement.

### Clinical decision support

Our clinical decision support services focuses on identifying those employees with the greatest health risks. Our unique, integrated approach analyzes your workforce to pinpoint the 5% that our research has found are typically responsible for over 50% of an organization's total benefit expenditures.

These employees are offered enrollment in KnovaSolutions, our personalized clinical decision support program. We can identify specific individuals for further intervention because of our robust data analytics, which allow us to reveal a holistic health picture of each employee and assign them a personal health risk score (HUI).

KnovaSolutions provides at-risk employees with a clinical services team who offer health information, lifestyle support, and guidance on how to manage their own health care journey. These services can make a major impact on your employees and their families, while also reducing your benefit costs. Our clients typically find using KnovaSolutions leads to an ROI of between 2:1 to 7:1.

analytics | **advocacy** | absence | technology

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