

# Our Values



## **Respectful**

We value the unique backgrounds of everyone. We are at our best when we assume positive intent and respect the diverse ideas and talents of all people.



## **Engaged**

We created meaningful connections with one another, our members, and our clients to ensure we exceeded expectations every day.



## **Courageous**

We fearlessly challenge the healthcare status quo in pursuit of our vision. We have the courage to be open and direct with each other, our clients and our members.



## **Innovative**

We constantly apply our curiosity and creativity to evolve our thinking and products in support of our clients, members, and team members.



## **Accountable**

We do what we say we will do, without exception, for each other and for our members and clients. We are aligned as one team, working toward one mission.



## **Ethical**

We act with uncompromising integrity in everything we do. We build and earn trust by always doing the right thing.



## **Quality-Focused**

We deliver an unparalleled standard of excellence. Our actions are anchored by an unwavering commitment to quality.