

Raising the standard of healthcare for everyone

Great healthcare was never meant to be exclusive. Yet it's become a club only a few can join. For most, it's not easy to understand, navigate or use. For many, the standard falls far short of what should be expected.

At Included Health, we're on a mission to break down barriers to provide high quality care for all. We're partnering with like-minded clients to be there for every individual, every community - no matter where they are on their care journey or what type of care they need.

Because we believe nobody should be an outsider - everyone should be included in getting better care. Those who are home-bound, and those who can't get home enough. Those who need ongoing care, and those who need help right now. Big and small, preventative and urgent, mind and body. We're not just setting the standard in healthcare, we're raising it. **The right care. At the right time. For everyone.**

The problems are not new, but the approach must be different. With breakthrough high-tech and high-touch experiences, we provide complete support and reconnect fragmented healthcare experiences. By opening up access, we make the care experience better from start to finish for all people and all needs. And by focusing on whole lives within whole communities we're able to deliver outcomes that matter - for individuals and for businesses.

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For everything

We treat every kind of health issue

For everyone

We help every kind of person

For outcomes

We get results in every kind of scenario





Elevating healthcare for every health need

At Included, we believe coordinated care should be an expectation, not an exception. Right now, the trend in healthcare is subtraction. The industry continues to take things away, so there are fewer doctors in-network, available for fewer hours, with fewer services covered. But we are choosing addition instead. We're delivering more not less – the right more. More of the right services, at the right time, with the right practitioners, for the right – the best – outcomes.

All Included Care

Guidance to make healthcare & benefits **easier to find and use**

Convenient access to high-quality virtual and in-person care, 24/7

Coordinated **coaching, therapy, and psychiatry**

Compassionate care teams serving as **allies and advocates**

Better care for the most complex clinical needs

Differentiated experiences for the traditionally underserved

Industry leading clinical outcomes. Proven return on investment.

95%

case resolution rate

60%

increase in visits to top quartile providers

4.9/5

member rating

83%

of members improve after 8 therapy sessions

67%

change in treatment recommendations after guidance from our experts

6–10%

lower healthcare trend than the national average*

Contact us for a demo

Email: enterprise@includedhealth.com

* Based on an externally-validated study comparing healthcare trend for Premium Navigation clients with a retrospective industry estimate from [Mercer](#)