## Engagement 360°

Total health, well-being, and navigation all in one place



With our Engagement 360° program, our personalized support and healthcare navigation, combined with data and technology, will give your benefits package the muscle it needs to demonstrate to your employees that their health and well-being matters most.













Multiple ways to reach us Unlimited access 24/7

A single point of contact creates a seamless experience

## Our trained staff will

- · Answer benefit and clinical questions
- Coordinate care
- Resolve healthcare and insurance issues
- · Coach on gaps in care
- Direct to the right in-network providers

Digital navigation and personalized guidance make benefit access fast and easy

Increase interest, awareness, and understanding of benefits

We provide support or warm transfer to appropriate vendors

Relieve administrative burden on HR and Benefits staff

Data-driven targeted approach empowers people to achieve better health

Smart data analytics pinpoint and close gaps in care

Tailored print and electronic reminders engage and keep benefits top of mind

Client dashboards and reporting allow you to see trends and adjust benefits

Quality Connect Provider Match gives everyone peace of mind

Shop and compare out-of-pocket medical costs

Compare providers by quality, member satisfaction and Health Advocate's own Quality Match scores

Search for providers by

network status, procedure, condition, specialty, and personal preference

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