

Deeper Engagements That

Drive Proven, Durable Outcomes



Ontrak leverages advanced AI combined with meaningful human connection to **identify** and **engage** high-cost, complex populations with unaddressed behavioral and physical co-morbidities. By targeting members who drive an outsized impact on total cost of care, **we deliver superior cost savings and outcomes to health plans**. The Ontrak WholeHealth+ Program decreases unnecessary utilization and medical spend by providing highly personalized care coaching and getting members into care with providers.

Meaningful Reduction in Unnecessary Utilization Across Lines of Business¹

	Commercial	Medicaid	Medicare
ER Reduction	46%	32%	47%
Inpatient Admission Reduction	68%	60%	58%

Impactful Cost Savings¹



2.2-2.8x
Return on Investment

Industry-Leading Member Engagement



58%

Reach rate²



28%

Enrollment of reached²



53%

Enrolled at first outreach²



55%

12-month graduation rate²



7.4 months

Average length of participation³

Unparalleled Member Satisfaction



70

Net Promoter Score¹



3x

Health plan industry average of 24⁴

Learn more about the Ontrak Program



www.OntrakHealth.com

Schedule a meeting with Ben Pilon:

[Ben's Calendar](#) | BPilon@OntrakHealth.com | 424-436-4011

¹Ontrak Book of Business as of Dec 2021

³13 month lag, Ontrak Book of Business Enrollment through Oct 2020

²Ontrak Book of Business as of Nov 2021

⁴<https://delighted.com/nps-benchmarks>