HealtheFirst

Case Management **Simplified.**

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Introduction

- Designed to optimize agencies involved in all categories of case management
- Adaptive to multiple workflows and use cases
- Built using common healthcare language

HIPAA Compliant Cloud
Secured by HIPAAVault

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Security

- HIPAA Compliant
- Two-Factor Authentication
- Automatic inactivity logout
- Grant user access to specific features

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Schedule Management

Schedules

- List & calendar views
- Filter for patients
- Supervisor filter for users

Adding New Services

- Qualified user search
- Service plan (multiple in sequence)
- Quick add

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Service Delivery

- Electronic Visit Verification (EVV)
- Billing progress visibility
- Voice-to-text support
- Digital forms
- Custom forms/inputs
- Billing field configurability

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Reimbursement Management

- EDI verification
- Filters for further analysis
- Bulk edit & export
- Easy clearinghouse upload

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Client Administration

- Quick audit export
- Access to full history
- Track client progress
- Custom profile fields

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Communication

Chat

- Securely communicate PHI
- Include links directly to services or patients
- Internal and external

Alerts & Reminders

- Displayed on dashboard
- Reminders for expiring billing units and user certifications
- Custom patient reminders

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Organization Analysis

Reports

- Fully optimized engine
- Ever-growing library

Service & Patient Search

- Highly configurable search and result fields
- Exportable for further analysis

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Client & Caregiver Access

Access to:

- Create appointments
- Service schedule
- Service history
- Chat
- Profile (limited)
- Online payment*

*Integration options available

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HealtheFirst Live

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Demonstration Flow

1. Dashboard
2. “Quick” create a service
   a. Add activity (“Clinical Information”)
   b. Highlight activity options (custom fields, forms, etc.)
   c. Schedule
   d. Save
3. View service on list and calendar
4. Complete service
   a. Highlight service custom fields
   b. Highlight different billing options
5. View service on Reimbursements
6. View service in patient profile

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Customization: Lower Limb

- Example of customization completed for customer
- Simple input form for simple use-case, allowed for much faster inputs
- Completed in less than two weeks

Charges and timelines for customization requests are evaluated on a case-by-case basis

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Immediate Roadmap

- TODO: Update prior to presentation
  - Only show this slide if we know of a feature that would be helpful. There's no need to include this slide in every presentation (we don't want prospects to feel like they need to wait for a feature before buying).

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On-boarding

- Configuration
  -
- Pilot
  -
- Go Live

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Questions & Next Steps