HealtheFirst

Case Management **Simplified.**

Built for your business. **Created 100% for Case Management companies.**

Our Vision

HealtheFirst's vision is to mitigate readmission, eliminate errors, optimize services, lower costs and increase provider profitability by simplifying processes, eliminating redundancy and maximizing outcomes for Case Management companies. HealtheFirst streamlines service scheduling, documentation, client management, electronic visit verification (EVV), reimbursement, workforce management efficiency, payroll and audits using HIPAA compliant SaaS technology.

© 2020 HealtheFirst

The Problem. **Manual Processes.**

Current Situation

How are you currently managing your case management services? If you are using manual processes, spreadsheets, inefficient tracking, and other non-HIPAA compliant systems and processes we can help.

One Solution.

Let's simplify this, together.

© 2020 HealtheFirst

The Product. **One stop, simple and secure.**

Case Management

Client Profiles

- Track client timelines, files and notes
- Secure client records
- Create/Manage client records
- Store client information and history (including case/diagnosis, approved units, case manager, etc.)
- HIPAA compliant/secure environment
- Create reminders and appointments

Team/Work Coordination

- Assign work and requirements to case manager
- Safe and secure messaging
- Alert users of required actions
- Schedule tasks for visits
- Assign specific tasks
- Assign timeframes

© 2020 HealtheFirst

The Product.

Billing & Reimbursement

Billable Services

- Case manager
- Due dates
- Codes
- Timelines/Dates
- Activities & Forms
- Under review
- Exportable files universally recognized by clearinghouses

Non-Billable Services

- Case manager
- Due dates
- Timelines/Dates
- Activities & Forms
- Reports/CSV files integrate with third party solutions

Billing Lifecycle

© 2020 HealtheFirst

The Product.

Performance Management

Clients report a
60%
increase in
billable units/time

Provide Optimal Services

- Maximize capture rates
- Track approved units and/or time
- Monitor used units/time and request more when needed
- Manage overserved and underserved services

© 2020 HealtheFirst

The Product.

Other Key Offerings

Digital Documentation

- Digital form management
- Customizable forms library
- Store frequently used forms
- Add forms as needed
- Digital signatures

Auditing/EVV

- Fully functional EVV solution
- Complete audit support
- Select and download specific client history, notes, and details
- View billing, services and reimbursement history

Payroll

- Track billable and non-billable
- Export data for use in current payer system

Workforce Management

- Enhanced scheduling
- Training schedules
- Location-based optimizations
- Task efficiency
- Bandwidth utilization
- Capacity and demand analytics

© 2020 HealtheFirst

The Future. **Customize and drive.**

Growth & Opportunity

Enhanced Analytics & Measurement

- Training
- Time management tracking
- Feedback
- Sufficient/proper care tracking
- Resource assessment and management

e-Health

- Implementation of Omaha System
- Submit symptoms
- Receive next steps on remediation
- Deliver timely care at point of need
- Reduce costs & enhance care

Caregiver Portal *(Completed)*

- Family members (caregivers) stress keeping connected.
- Problem for everyone.
- Make scheduling, tracking and measuring client activity, behaviors, and outcomes understandable.
- Staff increase efficiency and productivity.
- Family members have information and access 24/7/365 from any device.

© 2020 HealtheFirst

One Solution. **A complete and comprehensive case management solution.**

Features

Client/Employee

- Secure Client Records
- Manage services
- Care planning/progress
- Scheduling functions
- Real-time alerts
- Scan/Attach/Store documents/photos to client/employee records
- 'Action Items' Messaging Alerts
- Easily document complex notes

Device/Growth

- Point of Care (POC) Solution: Laptops, Tablets, Smartphones
- Simple billing
- Scalability for growth
- HIPAA compliant messaging to manage employees and patients

Insurance/Billing

- Link insurance authorization with scheduling to be in compliance with authorization
- Review claims to catch errors and correct them before sending
- Integrate with third party solutions for payroll and accounting

Customize

- Caregiver Portal
- Customer-driven reporting
- Operational Metrics using Dashboards
- Customizable library of forms to use or create your own forms library
- Teams Management
- Business tools - Case Manager access and work flow design

© 2020 HealtheFirst

IMPORTANT NOTICE: This document is published by HealthEFirst LLC. Please treat the information contained within this document as confidential and do not pass to others without first seeking the approval of HealthEFirst LLC. It may not be used for any purpose other than understanding the technology described. This document includes data that shall not be disclosed outside of written approval by HealthEFirst LLC and shall not be duplicated, used, or disclosed in whole or in part for any purpose other than to evaluate the related opportunities. The data subject to this restriction are contained on all sheets.