



UKG Pro

HR, Payroll, Talent Management



We are in the people business

We are UKG

At UKG, we are committed to always putting people first. This core principle is the foundation of our culture, drives the creation of our award-winning HR technology, UKG Pro™, and steers the delivery of our personalized customer experiences.



We seamlessly integrate people and technology — delivering solutions to help you improve the employee experience.

Why UKG?

1

UKG believes that people are the most important part of any business, and we strive to help our customers put their own people first.

2

UKG devotes 100% of our resources to the research, development, and delivery of industry-leading, continuously evolving human capital management technology.

3

With UKG, you get more than great HR technology — you get our people committed to you and your people. You get a partner for life.

4

UKG offers a holistic view of your workforce, with insights that help you take the right actions at the right time for better business results.

Take care of your people



Global human resources

Track and manage HR-related information and processes for all employees, regardless of their locations. Provide your people with instant access to important information through locally relevant experiences.



Intuitive benefits enrollment

Give your people a modern benefits experience that makes it easier than ever to view benefits options, compare plans, and gain a better understanding of available choices.



Powerful and flexible payroll

Gain the flexibility and control to run payroll in a way that suits the needs of your organization. UKG Pro helps you remain compliant and ensure accurate, on-time pay to your employees.

With impactful recruiting and onboarding experiences

UKG designs our talent acquisition solutions based on the candidate and new-hire experiences, keeping the focus on people over process.



Remove barriers and obstacles that candidates and new hires often face when applying for and starting a new job.



Engage candidates with familiar technology, so you can begin cultivating successful, long-term relationships from the start.



Help new employees connect to your company in a way that's personal and impactful, via UKG Pro's collaborative technologies.



With effortless time solutions

UKG Pro's simple and effortless time solutions empower employees to take action quickly, from clocking in and out to requesting time off, adjusting schedules, and more.

You'll enjoy faster scheduling, real-time metrics for on-the-go decision making, and access to extensive tools for compliance tracking. Plus, if your workforce is in need of additional time-capture devices, UKG Pro's timeclocks are available — enabling employees to engage in their work faster.



With engaging talent solutions



Modern learning experience

With UKG Pro, you can build the right learning strategy for your organization while also reaching your employees in the most effective way. Provide consumable, on-demand content, social and collaborative tools, and complete mobile access to a tailored learning academy.



Continuous performance tools

Using UKG Pro, performance management becomes a continuous and collaborative experience, offering complete visibility into your talent. You can assess employee performance and gather feedback on an ongoing basis to increase productivity and quality outcomes throughout all levels of the organization.



Dynamic employee coaching

Create an environment of growth and civility through transparency and thoughtful leadership. UKG Pro provides intuitive tools to regularly engage and coach employees on a personal and tailored level with customizable conversation templates, shared meeting notes with trackable action items.



Flexible succession planning

Create flexible, comprehensive, and executable succession plans at all levels to help your organization prepare for a successful future. UKG Pro empowers you to make informed decisions about the mobility of your talent, providing a complete view of your workforce in one place.



Meaningful compensation solution

Make informed, meaningful compensation decisions with UKG Pro's advanced analytics tools and relevant talent insights. Reward your employees and provide visibility into contributing factors while strengthening the alignment between individual impact and business performance.

With streamlined HR service delivery technology

Personalized employee case management

UKG Pro's employee case management solution prevents HR teams from being bogged down by tedious processes and helps them truly make an impact on the employee experience. Your people can easily get the assistance they need via a personalized knowledgebase, or by submitting requests that are automatically routed to the appropriate HR team member.

Efficient employee file management

Employee file management makes it simple and convenient for HR to reduce compliance risks and actively manage employee files, with the ability to create, access, share, or delete files at any time, from anywhere.



With advanced survey technology

Easily survey your workforce

Leverage HR data within UKG Pro for easy survey deployment, and use built-in templates to gather feedback throughout the employee lifecycle. You can even ask conversational questions to gain insight unachievable from multiple-choice questions.

Quickly analyze employee sentiment

Using advanced natural language processing and machine-learning algorithms UKG's powerful artificial intelligence technology, organizations can uncover how employees feel about their work environment and leadership.

Gain real-time insight and analysis

With a better understanding of your employees' emotions, motivations, and key drivers for satisfaction, you can take the right actions at the right time that will have a meaningful impact on culture, retention, and performance at your organization.



With actionable workforce intelligence

Robust reporting and analytics



Quickly create tailored reports

Eliminate spreadsheets and manual data entry, with the ability to report on all data within UKG Pro. You can leverage an extensive library of easy-to-use delivered reports or build your own report library using a modern and intuitive interface.



Easily access the data you need most

UKG Pro's dashboards offer rich, powerful visualizations of key reports and data, so you can gather the insights you need in a consumable manner to make smart, well-informed workforce decisions for your people.



Leverage advanced predictive analytics

UKG Pro enables organizations to bring together various data sources to better understand and predict their employees' future behaviors, including an individual's flight risk, high-performer potential, and level of engagement.



With cutting-edge artificial intelligence technology

Built on unique innovations with natural language processing and machine learning, UKG's AI technology platform powers our UKG Pro solution to automatically understand, predict, and prescribe personalized actions from all relevant HCM data, from text to demographics.

A robust developer portal and integration hub

UKG's integration hub, built for developers by developers, enables you to discover UKG Pro APIs, collaborate with UKG Pro developers, and stay connected with the latest innovations in integrations. You can also browse UKG's elite product and services partner network and discover how to extend the value of UKG Pro.



With convenient mobile app access



Give employees access to important HR- and talent-related information and tasks, via their preferred mobile device.



Ensure employee information is secure, with built-in encryption and user authentication — log in to the app via Touch ID or Face ID.



Take action instantly, with real-time data synchronization — changes that are made in the app are immediately reflected in UKG Pro and vice versa.



Receive alerts for requests instantly, via optional push notifications — includes time-off requests, employee-profile changes, alerts for suggested actions that help engage and develop direct reports, and more.



With lifelong partnerships

UKG doesn't just provide software support. We're committed to ensuring you get the most out of your solutions as well as helping you grow and develop in your HCM practices and strategies.

We provide you with ongoing resources, expertise, support, and collaboration opportunities because we value your partnership and want to help our customers provide the best service to their employees, as we do to our own.

UKG's mission is to deliver the most personalized customer service in the cloud. Great experiences look different based on the organization and the individual, which is why it's a priority for UKG to get to know you and your business — so that every interaction is personal and relevant.

UKG strives to provide services that anticipate customers' needs before they happen by leveraging advanced technology and data-driven insights. Our experts proactively address your needs before you even have to ask.

UKG is also committed to offering a truly strategic approach to service. Our experts not only help you get the most out of your technology investment, they also offer insight and industry expertise to help you build a stronger team, culture, and organization.



About UKG

At UKG (Ultimate Kronos Group), Our Purpose Is People. Built from a merger that created one of the largest cloud companies in the world, UKG believes organizations succeed when they focus on their people. As a leading global provider of HCM, payroll, HR service delivery, and workforce management solutions, UKG's award-winning Pro, Dimensions, and Ready solutions help tens of thousands of organizations across geographies and in every industry drive better business outcomes, improve HR effectiveness, streamline the payroll process, and help make work a better, more connected experience for everyone. UKG has more than 12,000 employees around the globe and is known for its inclusive workplace culture. The company has earned numerous awards for its culture, products, and services, including consecutive years on *Fortune's 100 Best Companies to Work For* list. To learn more, visit [UKG.com](https://www.ukg.com).

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